

## Procedures for Disabling Pop-up Blocker in PMS

PMS normal operation is being prevented when "Pop-up blocker (\*1)" is enabled. When the log-in screen is not displayed and only "**WEB-PMSMenu Initiated**" is showed on the screen, it is possible that the pop-up blocker is enabled.

When you can not start PMS, the following causes can be considered.

(\*1) When viewing a webpage, a "pop-up window" like display is blocked by this feature.

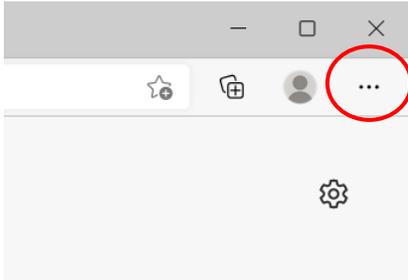
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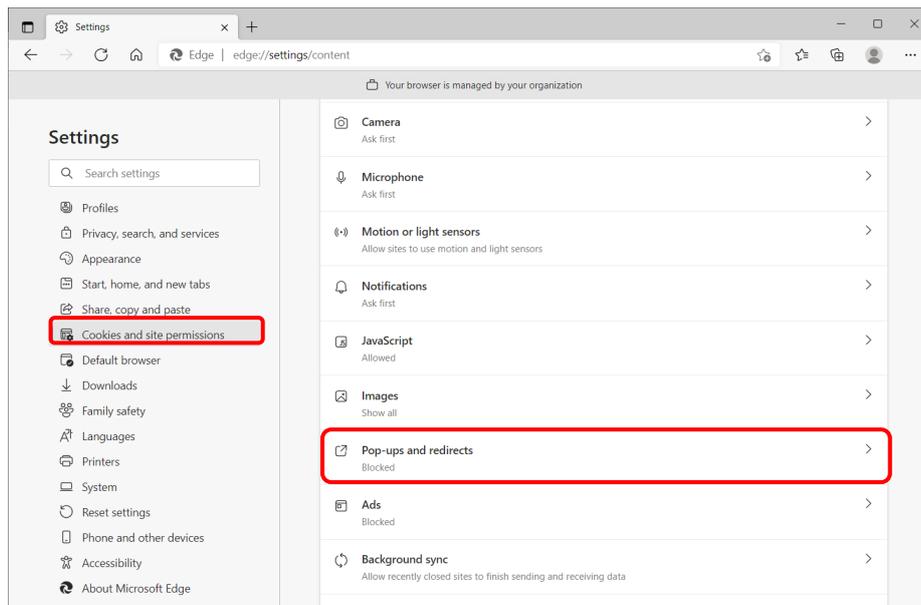
# 1 Procedures for Disabling Pop-up Blocker

## 1.1 << When Using Microsoft Edge >>

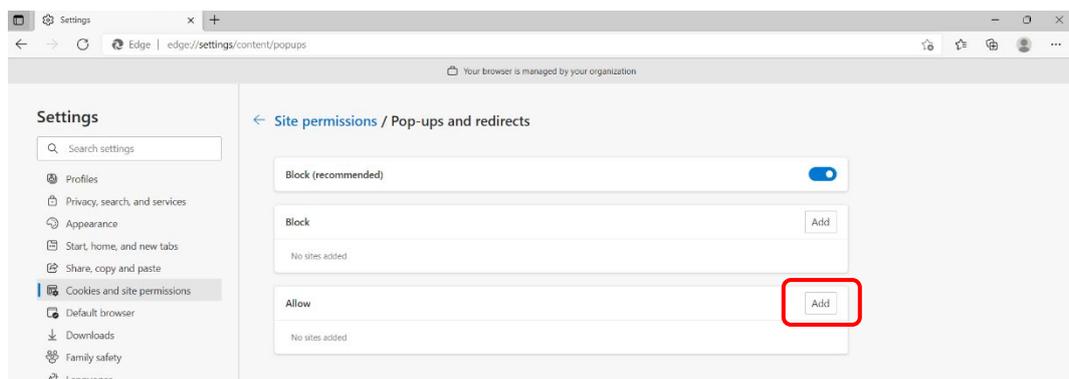
- a) Open Microsoft Edge and click [Settings] from [⋮] in the upper right corner of the browser.



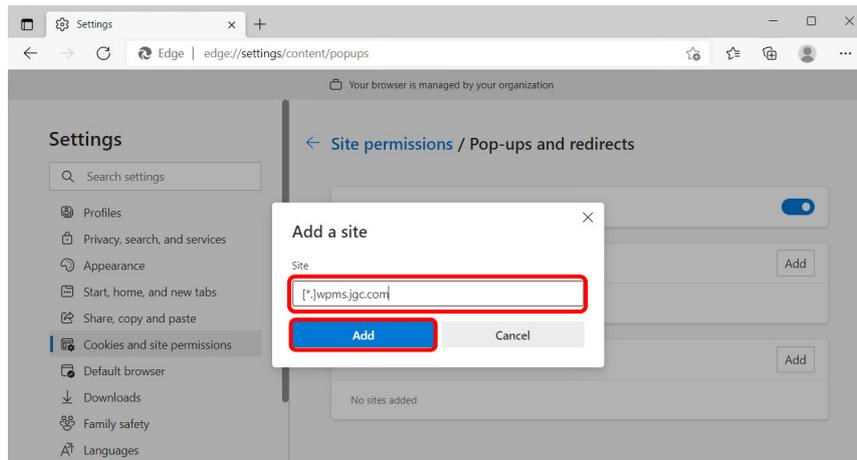
- b) Click [Cookies and site permissions] > [Pop-ups and redirects].



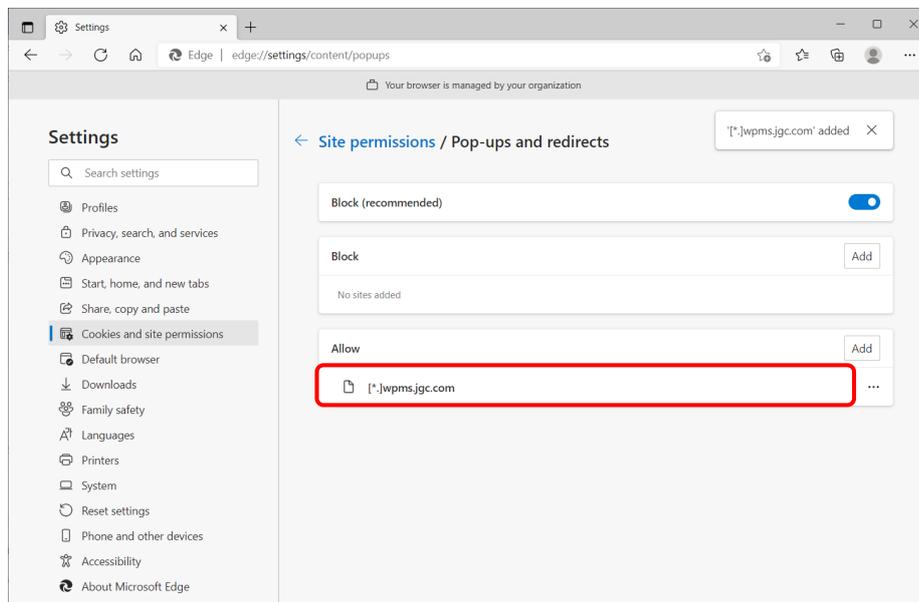
- c) Click [Add] in the [Allow] field.



d) Enter <[\*].wpms.jgc.com> in the [Add a site] dialog and then click [Add].

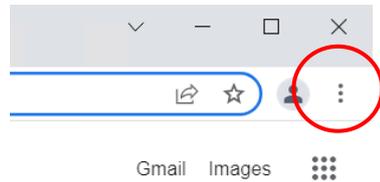


e) Check if the URL entered in step d) is displayed in the Allow field.

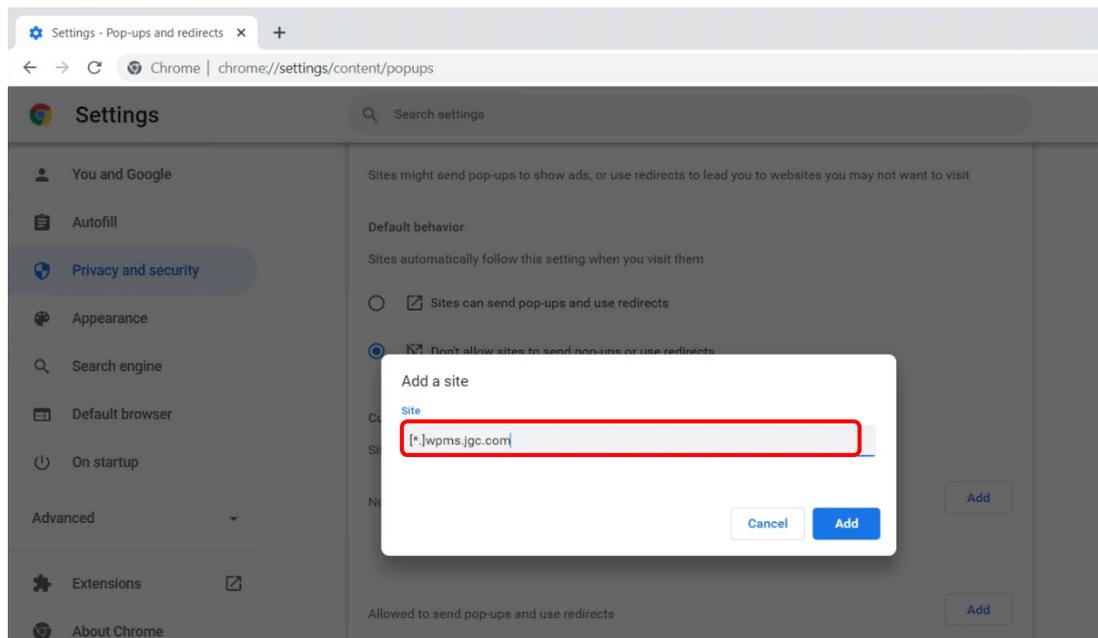


## 1.2 <<When Using Google Chrome>>

- a) Open Google Chrome.  
Click the vertical ellipsis on the upper right of the screen to display the setting menu, and Select [Settings] from the menu to display the setting screen.



- b) Click [Privacy and security] > [Site Settings].  
c) Click Content > [Pop-ups and redirects].  
d) Click [Add] in the [Allowed to send pop-ups and use redirect] field.  
e) Enter <[\*.]wpms.jgc.com> in the [Add a site] dialog and then click [Add].

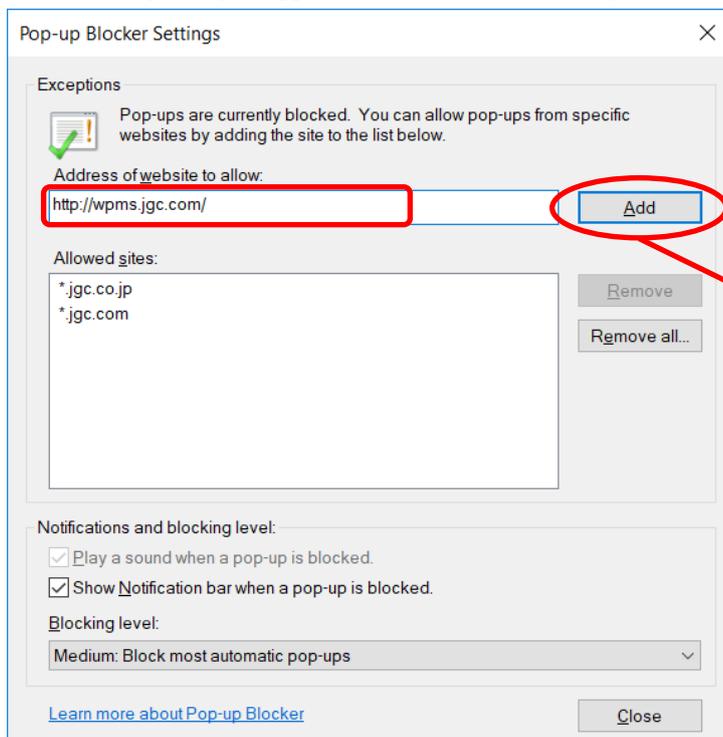


- f) Check if the URL entered in step e) is displayed in the [Allowed to send pop-ups and use redirect] field.

### 1.3 <<When Using Internet Explorer>>

#### <Allowing pop-up by specifying URL>

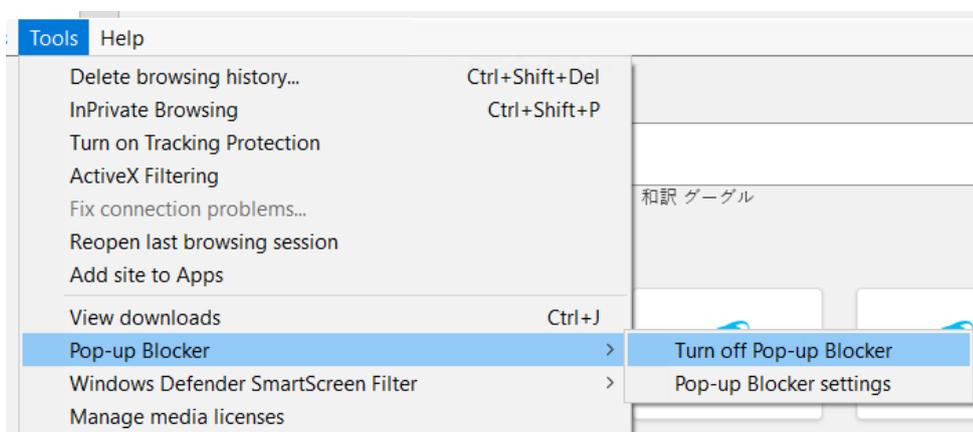
- Select [Start] - [Control Panel], and Open [Internet Options].
- Select [Privacy] tab, and Click [Settings] in [Pop-up Blocker].
- Enter <http://wpms.jgc.com/> in the field of [Address of Web site to allow].



Click [Add].

#### <When Turning Off Pop-up Blocker>

- Open Internet Explorer.
- Display the Menu Bar push [Alt] key, and Select :  
Tools > Pop-up Blocker > Turn Off Pop-up Blocker



## 2 Disabling Other Common Pop-up Blockers

Pop-up blocker is automatically when toolbars such as Yahoo and Google (\*2) are installed besides it or when installed in "Internet Explorer Ver. 6.0 SP2" , built-in pop-up blockers of each are also enabled.

Please check pop-up blocker disabling methods for Internet Explorer, etc. on the next page to disable settings as described on the content after confirming the setting of the PC being used.(\*3)

(\*2) Built-in software for web browser that has several features (search engine and pop-up blocker). These toolbars are usually installed at the same time with "Adobe Reader" and "Macromedia Flash Player", etc.

(\*3) (1) If any kinds of toolbars are installed, it is necessary to disable Pop-up blocker no matter how you access PMS (via Internet or via LAN).

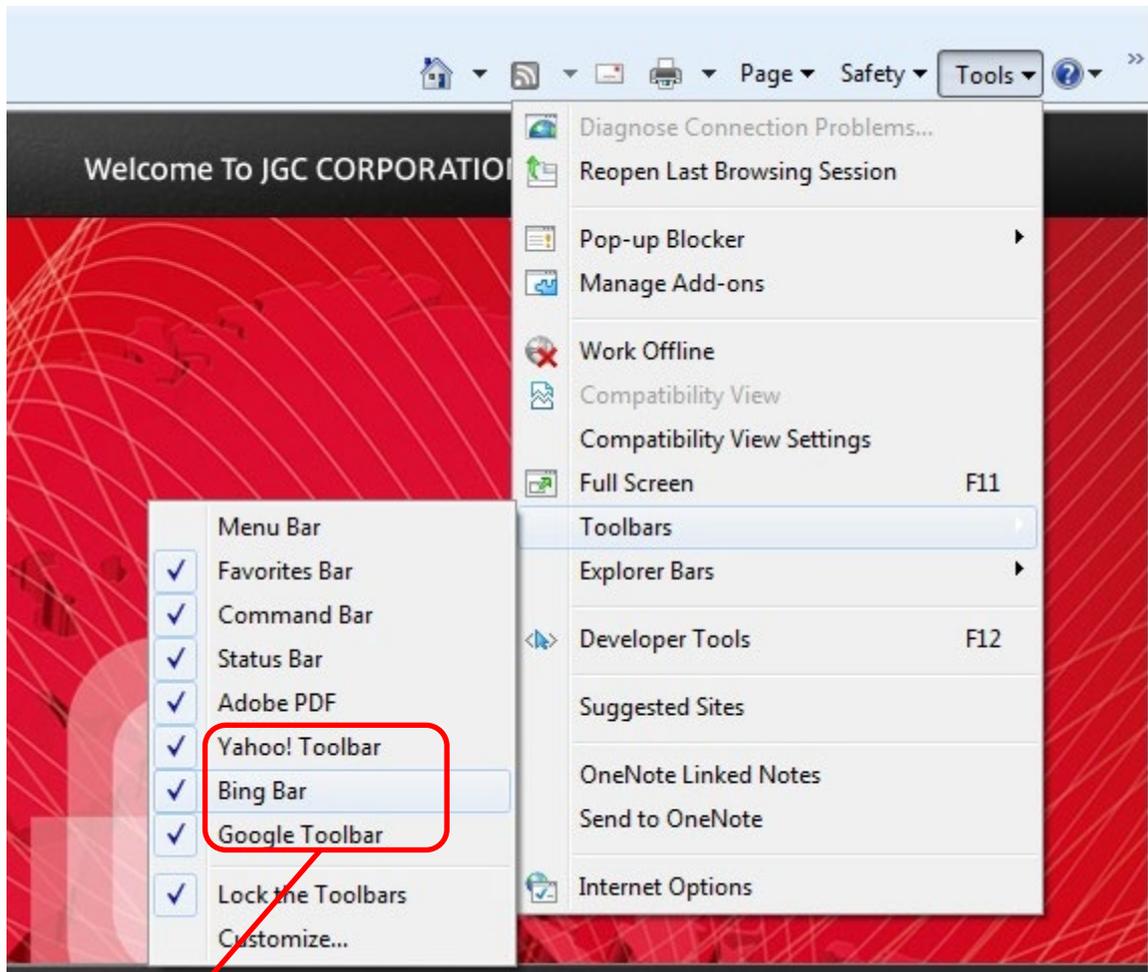
(2) It is necessary to disable Pop-up blocker, if you access PMS via Internet by using Internet Explorer 9 or later version.

(ex.) The access PMS via Internet from PC purchased by the PJ.

The access PMS from your home by own PC.

## 2.1 Verifying Toolbar Being Used

- a) Open Internet Explorer.
- b) View > Toolbars



- c) Installed toolbar(s) is/are checked.

**Google** : Refer to "2.2. When using Google Toolbar"

**Bing Toolbar** : No action is required.

## 2.2 When Using Google Toolbar

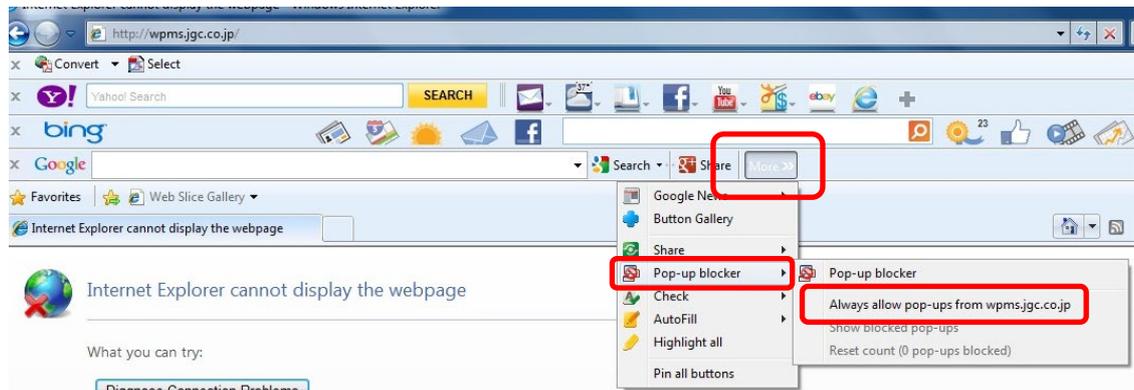
a) Click the following "icon".



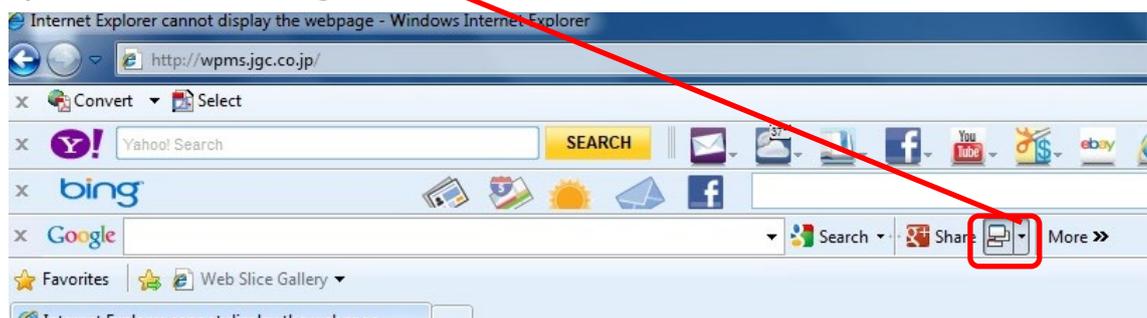
Source: Google Toolbar Help

[<http://support.google.com/toolbar/bin/answer.py?hl=en&hlrm=ja&answer=9171>]

※If the following icon doesn't appear ,please click on 「More」 ,and click 「Pop-up blocker」 -  
「Always allow pop-ups from 「wpms.jgc.co.jp」



b) Check the following "icon".



c) Close Internet Explorer, then access PMS (<http://wpms.jgc.com>) again.

### 3 Others

In addition, there are toolbars, browsers and security software, etc. that functions like a pop-up blocker. Please disable the toolbar or software according to the methods specified similarly to disabling a pop-up blocker. Please note that PMS cannot be started if everything is not disabled when two or more pop-up blockers are being used as aforementioned.

When the settings are correct and PMS is accessed again, the following log-in screen to PMS is displayed.



Concluded.